

**SENIORS' WATER AND SEWER EXEMPTION PROGRAM...continues for 2013**

- If you received a water/sewer fee exemption in 2012, look for the blue 2013 Senior Citizens Water/Sewer Exemption Claim Form with your tax notice.
- If you turned 65 this year obtain your 2013 Senior Citizens Water/Sewer Exemption Claim Form from the Town Office or from the Town's website. Submit with your Provincial Home Owner Grant.

**WHAT TO KNOW ABOUT THE FORM**

Complete **Section A** for a **50% Exemption** OR **Section B** for a **100% Exemption**

No financial information is required to claim either exemption.

**SECTION A:** Seniors who are eligible for the "65 years of age and older " Provincial Home Owner Grant will receive a **50% fee exemption** off of the regular residential water and sewer user fees.

OR

**SECTION B:** Seniors who are eligible for the "65 years of age and older" Provincial Home Owner grant and sign a declaration stating that one, or all, of the following 3 criteria applies to them:

- Eligible for the Seniors' Guaranteed Income Supplement;
- Receive the Seniors' Guaranteed Income Supplement; and/or
- Undergoing financial hardship and in need of financial assistance;

will receive a **100% exemption** off of the regular residential water and sewer user fees.

**OTHER ONLINE INFO**

**BC Assessment Authority**

Compare your assessment with other properties through BC Assessment's e-Value BC site: <http://evaluatebc.bcassessment.ca/>

**Home Owner Grant Administration**

[http://www.sbr.gov.bc.ca/individuals/Property\\_Taxes/Home\\_Owner\\_Grant/hog.htm](http://www.sbr.gov.bc.ca/individuals/Property_Taxes/Home_Owner_Grant/hog.htm)

**Property Tax Deferral Programs**

[http://www.sbr.gov.bc.ca/individuals/Property\\_Taxes/Property\\_Tax\\_Deferral/ptd.htm](http://www.sbr.gov.bc.ca/individuals/Property_Taxes/Property_Tax_Deferral/ptd.htm)

**TOWN OF SMITHERS INFO**

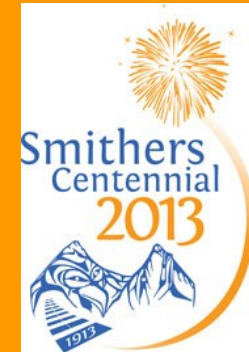
If you have a question about your tax notice, home owner grant claim, and/or tax payment, please contact.....

Leslie Ford, Director of Finance, or  
Elma Hamming, Senior Accounting Clerk

**Phone:** 250.847.1600  
**Fax:** 250.847.1601  
**Email:** [general@smithers.ca](mailto:general@smithers.ca)  
**Website:** [www.smithers.ca](http://www.smithers.ca)

Monday to Friday 8:30 a.m. to 4:30 p.m.  
**Location:** 1027 Aldous Street, Smithers  
**Mailing:** Box 879 Smithers BC V0J 2N0

**NOTICE TO TAXPAYERS  
MAY 2013**



Celebrating the Past, Present and Future!

**AUGUST 2 — 10, 2013**

PLANNING ON ATTENDING?

PLEASE REGISTER if you are a local resident or visitor so venues and events can be planned successfully

On the Registration page you can also order a Registration Package including Event Program with Historical information, or order T shirts or Golf Shirts

[www.smithers2013.com](http://www.smithers2013.com)

To PRE REGISTER  
For HOMECOMING WEEK Info  
Add EVENTS  
Sign up to VOLUNTEER  
Link to FACEBOOK

[info@smithers2013.com](mailto:info@smithers2013.com)

250.877.6221

## PAY OPTION FAQ

### ONLINE

- Available with BVCU, CIBC, RBC & Scotia
- Account # is your 10 digit roll # starting with 478 (no spaces or periods)
- Search for Bill Payee "Smithers"

### POSTDATED CHEQUES

- Postdate for July 2nd 2013
- Make payable to "Town of Smithers"
- Post marks on envelopes are not acceptable. To avoid a penalty we must receive your cheque on July 2, 2013.

### INTERAC

- To protect their clients, banks impose a debit daily limit unless you ask for an increase. Check your limit with your bank to confirm your transaction amount will be approved.

### BV CREDIT UNION (BVCU) CLIENTS

- Pay your taxes and submit your Home Owner Grant form at BVCU. They will immediately remit your payment and/or Home Owner Grant claim to the Town.

### MORTGAGE HOLDER PAYS TAX BILL

- Claim your Home Owner Grant (if eligible) by the tax due date to avoid a penalty.



## 2014 PREPAYMENT PLAN INFO

- Sign up for PRE AUTHORIZED DEBIT
- Forms at the Town Office or on Website
- Choose any monthly amount
- 10 installments from August through May

## \*\*\*\*\*AVOID PENALTIES\*\*\*\*\*

### DUE DATE: Tuesday, July 2nd, 2013

*Payments and/or home owner grant claims received after JULY 2 will be subject to a 10% penalty, which the Town is legislated to impose by the Community Charter—Municipal Tax Regulation which cannot be reversed.*

### CLAIM HOME OWNER GRANT ONLINE

#### Quick & Easy... STEP BY STEP

- Computer's POP UP BLOCKER should be OFF
  - Check under Internet TOOLS
- Access Town's website at [www.smithers.ca](http://www.smithers.ca)
- Use the QUICK FINDER...I want to...
- Under REGISTER AND PAY on the right
  - Select Online Services & Payments
- Click on E-HOG (electronic home owner grant)
- Select Home Owner Grant box
- Enter your ROLL NUMBER
- Enter ACCESS CODE - top right corner of your 2013 tax notice, under the Roll Number
- Fill in the online Form
- Click SUBMIT.....
  - CONFIRMATION screen: application submitted
  - PRINT confirmation page for your records
  - If you do not see this confirmation, please call the Town Office to check if e-HOG was received. 250-847-1600



### e-HOG Benefits

- avoid line ups
- claim at your convenience
- save Town processing time

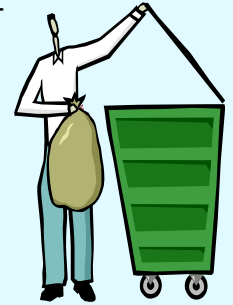
## SAVE \$25 ON GARBAGE FEE

- Council resolution makes residential garbage carts mandatory on JAN 1, 2015

- DISCOUNTS available to Property owners who purchase a cart before APRIL 30 2014

- Two sizes-tax included
  - 65 gallon \$110
  - 35 gallon \$85

- Purchase at Town Office



## PROVINCIAL TAX DEFERMENT

QUALIFICATIONS: REGULAR FAMILY  
With Children

Equity Requirement	25%	15%
Interest Charge	prescribed rate	
Eligibility		

- |                           |     |     |
|---------------------------|-----|-----|
| Citizenship               | Yes | Yes |
| Lived in BC for past year | Yes | Yes |
| Property Residence        | Yes | Yes |
| Registered Owner          | Yes | Yes |
| Fire Insurance            | Yes | Yes |

### Fees

- |  |             |      |
|--|-------------|------|
| Admin Fee—one time                           | \$60        | No   |
| Renewal Fee                                  | \$10        | No   |
| Age Requirement                              | 55 or older | None |
| Surviving Spouse or Person with Disabilities | Yes         | No   |

### Certification

- |  |    |     |
|--|----|-----|
| Declare financially supporting children under 18 yrs | No | Yes |
|--|----|-----|

Applications are available and submitted through the Town Office who collect & submit to the Province for approval. **Account must be current.**

**FEES & CHARGES on the Tax Notice must be paid by DUE DATE.**