

# Who Should You Call?



There are activities that occur in the Town of Smithers that should be reported, however, it can be confusing who to report the activity to. Use this chart to help you determine who to call.

If the Activity/Concern/Issue is not noted below, please call: **250-847-1600** and the Town will do its best to direct your call/inquiry.

Activity/Concern/Issue	Police	Bylaw/CSO	Town Hall
<b>Phone Number for above items: 250-847-3233 (RCMP Smithers)</b>			
Emergent Crime or Fire, Health, or Traffic Accident	<b>CALL 9-1-1</b>		
Stolen Items (Including stolen Bicycles)	<b>X</b>		
Alcohol/Drug Use or Intoxication	<b>X</b>		
Property Crime and Trespassing	<b>X</b>		
Motor Vehicle Moving Violations (Including Speeding)	<b>X</b>		

<b>Phone Number for below noted items: 250-847-1600</b>			
Animal Control – Aggression/Dog at Large/Barking		<b>X</b>	
Graffiti		<b>X*</b>	
Parking Contraventions (Public Roadway or Town Lot)		<b>X*</b>	
“Found Bicycles” – on public property		<b>X</b>	
Property Maintenance – Accumulation of Debris		<b>X</b>	
Noise Bylaw		<b>X</b>	
Contraventions in a Town Park		<b>X*</b>	
Temporary Overnight Sheltering Area/Homelessness		<b>X*</b>	

<b>Phone Number for below noted items: 250-847-1600</b>		
Animal Licensing (dog)	<b>Front Counter</b>	<b>X</b>
Business License Enquiry	<b>Planning</b>	<b>X</b>
Sidewalk Construction/Brick Inquiries	<b>Engineering</b>	<b>X</b>
Building Inspections/Permitting/Structures	<b>Building Inspector</b>	<b>X</b>
Zoning Bylaw (Camper on Private Property)	<b>Planning</b>	<b>X</b>
Land Use	<b>Planning</b>	<b>X</b>
Council Services	<b>Executive Assistant</b>	<b>X</b>
Town Recreation Bookings and Facilities	<b>Recreation Coordinator</b>	<b>X</b>
Economic Development/Business Enquiries	<b>Economic Development Officer</b>	<b>X</b>
General Enquiry/Other Town Services	<b>Front Counter/General Enquiry</b>	<b>X</b>

<b>Phone Number for below noted items: 250-847-1649</b>	
Road/Sidewalk Maintenance Cleaning/Clearing	<b>Town Public Works</b>
Garbage Pickup	<b>Town Public Works</b>
Park Maintenance	<b>Town Public Works</b>

Animals killed on Highway	<b>250-847-8737</b>
Disputes over shared fence or trees on private property	<b>Civil Court Proceeding</b>

For more information on Town of Smithers Services and Bylaws, please visit: [www.smithers.ca](http://www.smithers.ca)

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