

NEW RESIDENT GUIDE TO
SMITHERS



SMITHERS

A Town For All Seasons



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www.sd54.bc.ca




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www.workbc.ca/workbc-centres/workbc-centre-smithers



www.coastmountaincollege.ca



www.scsa.ca



www.northernhealth.ca/our-communities/smithers



smitherschamber.com



www.koparadmin.ca/workbc



www.cfnadina.ca



www.nwcdc.ca

NEW RESIDENT GUIDE TO SMITHERS

Welcome!

Danowh' yeh! (come in, everyone)

The Town recognizes and acknowledges that the Town of Smithers is located on the unceded, ancestral territories of the Witsuwit'en Nation.

We hope this guide will help you understand your new community and the services available to you.

Disclaimer:

The information contained in this guide is for general information purposes only. While the Town of Smithers believes the content to be correct, it makes no representations or warranties of any kind, expressed or implied, about the completeness, accuracy, reliability, suitability or availability with respect to the information, products, services or other information contained in this guide. The inclusion of names or website links does not necessarily imply a recommendation or endorse the views expressed within them.

For any amendments or additions, please contact the Town of Smithers:
Tel 250-847-1600 or email ecdev@smithers.ca.

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ABOUT SMITHERS

Set against the backdrop of Hudson Bay Mountain, the Town of Smithers is a small mountain community in the Bulkley Valley Region of Northwest British Columbia. Smithers is located approximately midway between Prince George and Prince Rupert and forms part of the Gidimt'en Clan and the Witsuwit'en people's traditional ancestral territory. Smithers is a "Town for all Seasons" and has a reputation as an exceptional place to live, work and play. The town's pedestrian-friendly streets, unique natural settings, and vibrant community culture present a remarkable example of a thriving northern community, drawing thousands of visitors every year.

With a compact downtown core and a population of approximately 5,400, Smithers is the Bulkley Valley Region's economic, recreation and cultural hub, serving a regional population of approximately 15,000 people. Census statistics and recent studies highlight that Smithers has a diversified economy, including the sectors of forestry, mining and exploration, healthcare, government services,

education, retail and tourism. The variety of businesses in the community, along with ample public spaces and commercial nodes, places Smithers as a top destination for business and resident relocation in Northern BC. The town and Airport are regional hubs supporting provincial and federal government services; mineral exploration and mining; and tourism.

The Town's physical boundaries of the Bulkley River, Hudson Bay Mountain, and railway line encompasses a land area of 15.69 km² (1,569 ha) or 3,877 acres. Commercial development is oriented along Main Street and Highway 16 with residential development radiating outwards. Industrial areas are concentrated along Tatlow Road, Victoria Drive and Nineteenth Avenue with parks, open spaces, and trails connected and integrated throughout, and beyond, the Town boundaries. All serviced residential neighbourhoods are within 1.2 km of Main Street and Highway 16, and within walking distance to its downtown core, civic, and recreational facilities.



Photo: Camus Photography

The community of Smithers was founded in 1913 as the divisional headquarters of the Grand Trunk Pacific Railway. The community took its name from Sir Alfred Smithers, the chairman of the board of directors of the railway. Lake Kathlyn, one of the most familiar spots in the Smithers area, is named after the daughter of William P. Hinton, General Manager and Vice President of the Grand Trunk Pacific Railway at that time. In 1921, Smithers was designated as the first incorporated village in British Columbia. Development of local mineral and agricultural resources were encouraged and a steady economic growth was realized. In 1967, Smithers moved from the status of village to incorporated town.

Pioneer settlers made Smithers their home because of the fertile valley soil, abundant mineral riches, and imposing coniferous forests. Many of the non-traditional names of mountain ranges in the area reflect the prospecting efforts of the early settlers, including Silver King Basin. Following World War II, many Europeans (especially Dutch and Swiss families) immigrated to Smithers.

For more information, please contact:

Town of Smithers

1027 Aldous Street
Tel: 250-847-1600
Email: front@smithers.ca
Web: www.smithers.ca

Smithers Visitor Information Centre

1411 Court Street
Email: info@tourismsmithers.ca
Web: www.tourismsmithers.com

INDIGENOUS PEOPLE

The Witsuwit'en are the first inhabitants of the Valley, and their history dates to beyond the last ice age.

Central to the Witsuwit'en culture is their traditional system of governance based upon five clans: Gidimt'en (Bear/Wolf Clan), C'ilhts'ëkhyu (Big Frog Clan), Likhsilyu (Small Frog Clan), Tsayu (Beaver Clan) and Likhts'amisyu (Fireweed Clan). Clans are family groupings that share a common ancestor. Houses are more closely related extended families. There are 13 houses, each clan counting two or three houses. Every Witsuwit'en individual is born in a clan and a house based on matrilineal descent (i.e. through the mother's heritage). The entire Witsuwit'en system is based upon mutual support and long-term relationships. Each house has a hereditary chief (the chief's name is passed on in the line for perpetuity). Usually there are wing chiefs (sub chiefs) for each house as well. Smithers is in the Cas Yikh (Grizzly House) territory of the Gidimt'en Clan. The Office of the Wet'suwet'en in Smithers is the central government office of the Witsuwit'en Nation and is governed by the Hereditary Chiefs residing throughout the traditional territories.

There are many resources and local organizations available to help you learn about Witsuwit'en history and culture, including:

- ▶ Office of the Wet'suwet'en: www.wetsuweten.com
- ▶ The Witsuwit'en Language and Culture Society
- ▶ Dze L K'ant Friendship Centre: www.dzelkant.com
- ▶ Widzin Kwah Canyon House Museum in Witset: www.witset.ca/museum
- ▶ Bulkley Valley Museum: www.bvmuseum.org

Recommended books to gain a better understanding of Witsuwit'en history include:

- ▶ Shared Histories: Witsuwit'en - Settler Relationships in Smithers by Tyler McCreary
- ▶ Niwhts'ide'ni Hibi'it'en: The Ways of our Ancestors: Witsuwit'en History and Culture Throughout the Millennia by Melanie H Morin



WEATHER

The climate is relatively warm and drier than the coastal areas to the west. Summers are warm, with cool night temperatures. Whereas winters are cold and cloudy, but highly variable with beautiful sunny days.

183.5 cm

Average annual snowfall

-7.2°C

Average January Temperature

1,621 Hours of
sunshine a year

15°C

Average Summer Temperature

360.7 mm

Average annual rainfall

Weather is recorded at the Smithers Regional Airport.

Source: Canadian Climate Normals 1991-2020 Station Data.

IMMIGRANT & INTER-PROVINCIAL NEWCOMERS

Moving to a new community is exciting, and it can also be challenging. There are excellent resources available for newcomers to Smithers, both locally and from the Province of British Columbia (BC).

BRITISH COLUMBIA GUIDE

The BC Newcomers' Guide will help you transition and settle into BC quickly. The guide provides resources in multiple languages on:

- ▶ **Driving in BC**
- ▶ **Getting your BC services card**
- ▶ **Registering your child in school**
- ▶ **Working in BC**
- ▶ **Opening a bank account, and more.**

To download or request a printed copy of the guide, please visit www.welcomebc.ca

SMITHERS ENGLISH LANGUAGE & MULTICULTURAL SERVICES

The English Language and Multicultural Services (ELMS) Program empowers newcomers to Canada to live full lives. The program offers:

- ▶ **Immigrant Settlement Assistance:** Information and orientation to assist newcomers to Canada in settling into a new home and country;
- ▶ **English Language Training:** Free multi-level English classes, practice groups and tutoring to improve English skills;
- ▶ **CELPIP / IELTS Preparation Sessions:** Personalized reinforcement in the four skills (speaking, listening, writing, reading), access to official mock tests, tips and tricks for the test;
- ▶ **Community Connection Services:** Educational, social and cultural events to prepare for active lives in Canada and to build a welcoming and supportive community;
- ▶ **Employment Services:** Assistance with finding, applying for (including creating a resume), and maintaining a job. The program can help with your job search, resume and cover letter writing, online applications, and more.

Smithers Community Services Association

ELMS Program Coordinator

Tel: 250-847-9515

Email: elms@scsa.ca

Web: www.scsa.ca

Smithers Multicultural Society

The Smithers Multicultural Society is a hub for multicultural groups and cultural activities in the Bulkley Valley. Their mission is to celebrate and promote the diversity of Smithers and surrounding communities through multicultural arts, music, dance and sports activities.

Web: www.smithersmulticultural.ca



Photo: Camus Photography

CHECKLIST OF THINGS TO DO

Checklist Of Things To Do	Inter-Provincial Newcomer	New Immigrant	Page #
Apply for a Social Insurance Number (SIN)		X	37
Open an bank account		X	18
Register for Medical Service Plan (MSP)	X	X	28
Find a place to live	X	X	24
Purchase insurance (medical, home, vehicle, etc.)	X	X	18
Register your children in school	X	X	21
Apply for a BC driver's license	X	X	32
Book your BC driver's license road test (depending on the country your driver's license was issued in)		X	32
Register your vehicle(s) with ICBC (Insurance Company British Columbia)	X	X	32
Register for a family doctor or nurse practitioner	X	X	28
Apply for a Post Office box to receive mail	X	X	18
Purchase dog licence(s)	X	X	38
Apply for the Child Tax Benefit for children under 18 years old		X	10
Give your Canadian address to Citizenship and Immigration Canada Web: www.cic.gc.ca/english/information/change-address.asp		X	

CHILD TAX BENEFIT

The Canada Child Benefit (CCB) is administered by the Canada Revenue Agency (CRA). It is a tax-free monthly payment made to eligible families to help with the cost of raising children under 18 years of age.

Web: www.canada.ca

INCOME TAX RETURNS

Your personal income tax return must be filed with Canada Revenue Agency (CRA) by April 30th each year. You will be charged penalties for not filing your income tax return, and your eligibility for certain benefits may be restricted. You can find all the information about income tax returns on the CRA's website: www.canada.ca/en/revenue-agency.html or call toll free 1-800-959-8281 for assistance. Depending on the type of income tax and your comfort level, you can file your own tax return. CRA lists certified tax software on their website you can download.



LEVELS OF GOVERNMENT

There are three levels of government that provide services as follows:

LOCAL GOVERNMENT



MUNICIPAL GOVERNMENT

www.smithers.ca

- ▶ Road maintenance
- ▶ Snow removal
- ▶ Water supply
- ▶ Sewer / storm water management
- ▶ Solid Waste collection
- ▶ Parks, trails & playgrounds
- ▶ Cemetery
- ▶ Recreational facilities
- ▶ Bylaws & bylaw enforcement
- ▶ Business licensing
- ▶ Smithers Fire Rescue
- ▶ Bulkley Valley Emergency Services
- ▶ Emergency Management
- ▶ Smithers Regional Airport
- ▶ Community Planning & Development
- ▶ Municipal Hall
- ▶ Municipal Property Tax



REGIONAL DISTRICT OF BULKLEY NECHAKO

www.rdbn.bc.ca

- ▶ Solid waste management (landfill, recycling & transfer station)
- ▶ Bulkley Valley Pool & Recreation Centre
- ▶ Residential services outside of municipal boundaries
- ▶ Regional parks & recreation
- ▶ Rural area planning & development
- ▶ 9-1-1 Operation
- ▶ Fire dispatch
- ▶ Emergency management
- ▶ Heritage conservation



PROVINCIAL GOVERNMENT

www.gov.bc.ca

- ▶ Schools
- ▶ Provincial Parks
- ▶ Conservation
- ▶ Crown land & resource extraction
- ▶ Healthcare & hospitals
- ▶ Social services
- ▶ WorkSafe
- ▶ ICBC
- ▶ Justice
- ▶ Post-Secondary Education
- ▶ Highway Maintenance (incl. highway maintenance within municipal boundaries)
- ▶ Provincial Income Tax
- ▶ Provincial Property Tax
- ▶ Sales Tax
- ▶ RCMP
- ▶ Emergency Management



FEDERAL GOVERNMENT

www.canada.ca

- ▶ Income Tax
- ▶ Employment Insurance
- ▶ Child Tax Benefits
- ▶ Student Loans
- ▶ Military
- ▶ National Parks
- ▶ International Travel
- ▶ Citizenship & Immigration Services
- ▶ Banking
- ▶ Criminal Law
- ▶ Foreign Affairs
- ▶ RCMP
- ▶ Fisheries
- ▶ Climate & disaster planning/ First Nations land & title issues
- ▶ Federal courts

EMERGENCY SERVICES

EMERGENCY NUMBERS - 24 HOURS

- For all Emergencies..... 9-1-1
- Crime Stoppers / TIPS..... 1-800-222-8477
- Crisis Line - 24/7 (Northern BC) 1-888-562-1214
- 1-800-SUICIDE (BC Wide)..... 1-800-784-2433
- Passage Transition House 250-847-2595
(Women's Shelter)
- Ministry of Children & Family Dev. 250-847-7727
- Help Line for Children - 24/7 1-800-663-9122
- Poison Control Centre 1-800-567-8911
- Victim Link (multi-lingual) 1-800-563-0808

9-1-1 EMERGENCY

For all emergencies, dial 9-1-1.

Use this number when you require assistance of police, fire or ambulance. Calling this number is free of charge. When you call 9-1-1, be prepared to give the following information:

- ▶ Your address and phone number
- ▶ As much information about the emergency as possible



POLICE

The Royal Canadian Mounted Police (RCMP) is Canada's national police service.

Royal Canadian Mounted Police

3351 Highway 16
Tel: 250-847-3233 (non-emergency calls only)

AMBULANCE SERVICE

The BC Ambulance Service provides emergency pre-hospital treatment and transportation by ambulance to the public. Through dispatch centres and paramedic services, expert patient care is delivered from the moment a 9-1-1 call for medical help is received, to treatment at the scene and transport to hospital.

3863 Third Avenue
Tel: 250-847-4500 (non-emergency calls)

FIRE SERVICE

Smithers Fire Rescue is comprised of a full-time Fire Chief, Deputy Fire Chief, and Assistant Fire Chief. The ± 40 firefighters are all volunteers who respond to a wide range of emergencies, including fire suppression, medical emergencies, motor vehicle incidents, as well as specialized and technical rescues within the Town of Smithers and surrounding fire protection area.

1445 Main Street
Tel: 250-847-2015 (non-emergency calls)

EMERGENCY SUPPORT SERVICES

Emergency Support Services (ESS) provides short-term temporary supports (food, clothing, lodging) for individuals and families affected by emergencies or disasters.

Tel: 250-877-7105

BULKLEY VALLEY SEARCH & RESCUE

Bulkley Valley Search and Rescue (BVSAR) is one of many ground search and rescue groups across the Province. BVSAR assists police with searching for lost recreationalists and helps with accessing and transporting injured people when specialized skills or equipment are required. BVSAR is 100% volunteer operated and their services are always free. If you require help, call 911 as soon as possible and stay in one location until found.

Web: www.facebook.com/BVSAR/



EMERGENCY ALERT NOTIFICATIONS

Sign up to receive emergency alerts through Voyent Alert! Voyent Alert! is a communications service used to send alerts to residents within the region during critical events like fires or floods. Registration is free, simple and totally anonymous.

Download and install the Voyent Alert! app from the Apple or Google Play App stores.

Receive emergency notifications by:

- ▶ Mobile phone (text / call)
- ▶ Email
- ▶ Landline phone (phone call only)

CANADIAN SKI-PATROL – SMITHERS

Canadian Ski Patrol Smithers Zone provide volunteer public first aid and rescue services in the winter at Hudson Bay Mountain.

Web: www.skipatrol.ca/pacific-divisions/

AVALANCHE SAFETY & AWARENESS

Please check the Canadian Avalanche Association bulletin for regional updates if you are heading out into the backcountry.

www.avalanche.ca

BACKCOUNTRY SAFETY

Smithers and surrounding area offers an array of outdoor adventures. Staying safe while enjoying the wilderness is easy and requires little extra effort on your part. Before heading out into the backcountry:

- ▶ **Always carry the essentials:** Make sure your equipment is in good working order. Be prepared to stay over night, even if you are only going for a few hours. It's the unforeseen that usually causes an emergency situation.
- ▶ **If you become lost, don't panic:** Stay calm and maintain a positive mental attitude. With adequate preparation, being lost is not a dangerous situation, however, if you panic, you can soon find yourself in trouble. Remember to S.T.O.P (sit, think, observe, plan).
- ▶ **Stay sober:** The wilderness is no place for drugs or alcohol as they affect your thinking, coordination and reaction time. Poor decisions are made when under the influence.
- ▶ **If possible, do not go alone:** If you do travel into the woods alone, be extra diligent about being prepared, share your trip plans with someone, stick to your plans and use extra caution when making decisions. Being injured and alone in the woods is a dangerous situation.
- ▶ **Take a group photo:** Use your cell phone to snap a group photo and email it to your contact person; doing so could be very helpful for searchers should anyone in your group become lost/separated.
- ▶ **Remember, it can happen to you:** Accidents are unplanned and happen to everyone. By being prepared, you can make your trip an enjoyable adventure no matter what nature sends your way.



Photo: Camus Photography

ABOUT BEARS

BE BEAR AWARE

British Columbia is bear country. We can expect to see bears around and sometimes moving through our community. However, it is best to prevent bears from feeding on human food and lingering in our communities.

Please use caution when encountering bears and other wildlife, and keep a respectful distance so the animals do not feel threatened and always let them know you are in the area by making noise.

For more information on “Bear Aware”, visit www.wildsafebc.com and www.smithers.ca/bear-smart



Black Bear

Grizzly Bear

RAPP

Report All Poachers and Polluters
Conservation Officer 24-Hr Hotline:
1-877-952-RAPP (7277)



rapp.bc.ca





PREVENTING PROBLEMS WITH BEARS

Local provincial conservation officers estimate that half the calls they receive about nuisance bears are garbage related. Please take responsibility for your bear attractants. Being “bear smart” is the best way to prevent problems:

- ▶ Store your garbage can in a secure, locked location, such as a garage or sturdy garden shed.
- ▶ Ensure your garbage can is sealed with a tight fitting lid.
- ▶ Put your garbage can on the curb on the morning of your collection day. Don't leave your garbage on the curbside overnight.
- ▶ Collect fruit from fruit trees as it ripens. Unpicked or ripe fruit left on the ground may attract bears or wildlife to your property.
- ▶ Bird feeders often become bear feeders - please only feed birds during the winter months.
- ▶ Feed pets indoors, or if fed outdoors, take in any feed that is not immediately eaten.
- ▶ Maintain your compost bin to keep it from attracting bears or wildlife. Don't put meat, fish, cooked foods, bread, fruit, cereal etc. in your backyard composter.
- ▶ Sprinkle your compost with garden lime. Lime aids the composting process and reduces odours that might attract bears or wildlife.
- ▶ Keep your barbecue clean and free from odours. Burn off the grill every time after use and clean out the grease traps.
- ▶ Rehabilitation and relocation are ineffective. If you see a bear in a residential area:
 - ▶ Stay calm. Usually, the bear is just passing through the area and if no food is available, it will move on.
 - ▶ Keep away from the bear and warn others to keep away. Bring children and pets into the house.

To report a conflict with wildlife that threatens public safety, call the conservation officer immediately so that proactive education and conservation efforts can be used.

Conservation Officer

Tel: 877-952-7277

Web: www.wildsafefbc.com

SERVICES



BANKING

CIBC

3836 4th Avenue
Tel: (250) 877-5061
Web: www.cibc.com

Bulkley Valley Credit Union

3894 1st Avenue
Tel: 250-847-3255
Web: www.bvcu.com

RBC Financial Group

1106 Main Street
Tel: 250-847-4405
Web: www.rbc.com

Scotiabank

3664 Highway 16
Tel: 250-877-4000
Web: www.scotiabank.com

INSURANCE

Western Financial Group Inc

3895 1 Avenue
Tel: 250-847-4233
Web: www.westernfinancialgroup.ca

Bulkley Valley Insurance Services

3894 1st Avenue
Tel: 250-847-3255
Web: www.bvis.ca

Both insurance companies sell:

- ▶ House and tenant insurance
- ▶ ICBC private auto and recreational vehicle insurance
- ▶ Business insurance



POST OFFICE

Smithers has two post office locations:

Canada Post

3738 3rd Avenue
Tel: 250-847-2262
Web: www.canadapost.ca

Shoppers Drug Mart

1235 Main Street
Tel: 250-847-2288
▶ After hours postal service
▶ Passport photographs

Apply for a Post Office Box

Apply at Canada Post's Smithers 3rd Avenue branch to rent a Postal Box (PO Box). If you live within the Town's boundary, your mail will be delivered to your PO Box at the Post Office at 3738 3rd Avenue. If you live in rural Smithers, your mail will be delivered to the community mailbox nearest to your physical address. You will need the following documents to apply for your PO Box:

- ▶ Government-issued photo ID (e.g. your driver's license)
- ▶ Utility bill (e.g. BC Hydro)
- ▶ Confirmation of home-ownership or rental agreement
- ▶ Payment for the rental and key deposit

UTILITIES

BC Hydro

Tel: 800-224-9376
Web: www.bchydro.com

- ▶ Generates and delivers electricity to communities.
- ▶ Offers equal payment plan (equal payments each month throughout the year).
- ▶ Option for rebates or free offers for making smart energy choices.

Pacific Northern Gas / PNG

Tel: 800-667-2297
Web: www.png.ca

- ▶ Provides natural gas for heating.
- ▶ Offers equal payment plan (equal payments each month throughout the year).

INFORMATION SERVICES

CELLPHONE, INTERNET & TV PROVIDERS

CityWest: Cable TV, Internet or Home Phone

Tel: 800-442-8664

Web: www.citywest.ca

Telus: Cellphone, Cable TV, Internet or Home Phone

Agent: Totem Audio Video

1276 Main Street

Tel: 250-847-4722

Web: www.telus.com

Bell & Virgin Cellphone Networks

Agent: Best Buy Express

1133 Main Street

Tel: 250-847-6053

Starlynx: Internet for Rural Smithers

1080 Main Street

Tel: 250-877-7746

Web: www.starlynx.ca

RADIO STATIONS

Smithers Community Radio Station

CICK 93.9 FM

Web: www.smithersradio.com

The Moose CFBV

CFBV 106.5 FM

Web: www.mybulkleylakesnow.com

Pure Country Radio

CJFW 103.1 FM

Web: www.purecountry.ca/bc-north.html

CFNR Network

Canada's First Nations Radio 92.1FM

Web: www.cfnrfm.ca

NEWSPAPERS

The Interior News

1310 Main Street

Tel: 250-847-3266

Web: www.interior-news.com

- ▶ In business since 1907 – publishes Thursdays
- ▶ Printed newspaper available for purchase at various outlets throughout Smithers
- ▶ Or paid subscription delivered to you.
- ▶ Receive newsletters and breaking news to your inbox see: www.interior-news.com/newsletters

ARTS & CULTURE

ART GALLERY

Smithers Art Gallery

Central Park Building

1425 Main Street

Tel: 250-847-3898

Web: www.smithersart.org

LIBRARY

Smithers Public Library

3817 Alfred Avenue

Tel: 250-847-3043

Web: <https://smithers.bc.libraries.coop/>

- ▶ Computer & internet use
- ▶ Computer tutoring
- ▶ Printing, scanning & 3D printing
- ▶ Programs for all ages

MUSEUM

Bulkley Valley Museum

3817 Alfred Avenue

Tel: 250-847-5322

Web: www.bvmuseum.org

THEATRES

Roi Theatre

3731 4th Avenue

Tel: 250-847-2440

Web: www.roitheatre.com

- ▶ Movie Theatre

Della Herman Theatre

Smithers Secondary School

4400 3rd Avenue

Tel: 250-847-2865

Web: www.sd54.bc.ca

FOOD & GROCERIES

SMITHERS COMMUNITY GARDEN

Northern Roots Community Garden

1101 Pacific Street

Web: www.facebook.com/p/Northern-RootCommunity-Garden-100064749968708/

- ▶ Non-profit community garden initiative

FARMERS' MARKET

Bulkley Valley Farmers' Market

Farmers' markets offer small agricultural producers the opportunity to sell fresh produce, including meat and vegetables, that are grown in the Bulkley Valley. The Bulkley Valley Farmers' Market occurs on Saturday mornings from May to October at the corner of Highway 16 and Main Street.

Web: www.bvfm.ca

CONNECTING CONSUMERS & PRODUCERS

There is a growing movement in our region toward consumption of locally grown food products. Locally produced food products are often grown with minimal or no exposure to pesticides or fertilizers. "Connecting Consumers and Producers" is an online directory for local food sources, such as eggs, meat, etc.

Web: www.rdbn.bc.ca/departments/economic-development/connecting-consumers-and-producers

FOOD BANK

Salvation Army Food Bank

1605 Main Street

Tel: 250-847-1501

Web: www.bulkleyvalleysa.ca

Smithers Good Food Box

Tel: 250-847-2905 / 250-847-3014

- ▶ Food box cost \$25 each
- ▶ Order food box one week in advance
- ▶ Pick up at Smithers Royal Canadian Legion (3840 1st Avenue) on the 3rd Monday of the month
- ▶ Bring your own reusable bag or box to take your produce home

GROCERY STORES

Afro-Caribbean Store Smithers

1180 Main Street

Tel: 250-877-0525

Bulkley Valley Wholesale

3302 Highway 16

Tel: 250-847-3313

Web: www.bulkleyvalleywholesale.com

Jerry's NoFrills

3752 4th Avenue

Tel: 866-987-6453

Nature's Pantry Health Food Store

3859 1st Avenue

Tel 250-847-3943

Web: www.facebook.com/naturespantrysmithers/

Out of Hand

3838 1st Avenue

Tel: 250-877-0485

Web: www.facebook.com/outofhandbc

Safeway

3664 Highway 16

Tel: 250-847-2622

The Sausage Factory

1107 Main Street, Smithers

Tel: 250-847-2861

Web: www.sausagefactory.ca



Photo: Camus Photography

CHILDCARE & EDUCATION

Education in Smithers ranges from childcare to post-secondary education.

CHILDCARE

Please contact CCRR at Northwest Child Development Centre for a list of licensed childcare providers in the Smithers area.

Smithers & Area Child Care Resource & Referral (CCRR)

1471 Columbia Drive

Tel: 250-847-4122

Web: www.nwcdc.ca/ccrr

- ▶ Offers information, resources and support for parents and childcare providers
- ▶ CCRR maintain registry of licensed care providers in the Smithers area
- ▶ Resource toy lending library and infant equipment
- ▶ Subsidy applications and support
- ▶ Provide support for starting a childcare business

Northwest Child Development Centre (CDC)

1471 Columbia Drive

Tel: 250-847-4122

Web: www.nwcdc.ca

- ▶ Offers family centred health and social services to support the growth and development of our children, youth and families
- ▶ CDC work with various community partners and professionals to provide resources for families
- ▶ Toy lending library
- ▶ Parent resources
- ▶ Family Connections Centre
- ▶ Early Intervention Program



SCHOOLS

School Districts are government entities that administer public elementary and secondary schools within a specific area. To enrol your child(ren) in a public school in Smithers, please contact School District 54.

School District 54

1235 Montreal Street
Tel: 250-877-6820
Web: www.sd54.bc.ca

ELEMENTARY SCHOOLS

La Grande-Ourse School Smithers

3344 3rd Avenue
Tel: 778-648-2144
Web: <https://lagrandeourse.csf.bc.ca/>

- ▶ French-speaking school
- ▶ Kindergarten to Grade 7

Muheim Elementary School

3659 3rd Avenue
Tel: 250-847-2688
Web: <https://mme.sd54.bc.ca/>

- ▶ Public school
- ▶ Kindergarten to Grade 7
- ▶ English & French Immersion School

Walnut Park Elementary School

4092 Mountainview Avenue
Tel: 250-847-4464
Web: <https://wps.sd54.bc.ca/>

- ▶ Public school
- ▶ Kindergarten to Grade 7

SECONDARY SCHOOL

Smithers Secondary School

4408 3rd Avenue
Tel: 250-847-2231
Web: <https://sss.sd54.bc.ca>

- ▶ Public school
- ▶ Grade 8 to 12

PRIVATE SCHOOLS

Bulkley Valley Christian School

3575 14th Avenue
Tel: 250-847-4238
Web: www.bvcs.ca/

- ▶ Private school
- ▶ Ages 0-4 drop-in days
- ▶ Pre-Kindergarten to Grade 12

Ebenezer Canadian Reformed School

1685 Viewmount Road
Tel: 250-847-3492
Web: www.ebenezerschool.com/en

- ▶ Independent, parent organized and run
- ▶ Kindergarten to Grade 12

St. Joseph's Catholic School

4039 Broadway Avenue
Tel: 250-847-9414
Email: stj@cispg.ca
Web: www.saintjosephsschool.ca

- ▶ Private school
- ▶ Pre-Kindergarten to Grade 7

HOME SCHOOLING

Bulkley Valley Education Connection

Tel: 250-847-2231
Web: <https://bvec.sd54.bc.ca/>

- ▶ Run by School District 54
- ▶ Online learning school
- ▶ Education for kindergarten to Grade 12

Edge Learning Centre

3736 16th Avenue
Tel: 250-643-0105
Web: www.bvcls.org

- ▶ Alternative or addition to conventional education

POST SECONDARY EDUCATION

Coast Mountain College - Smithers Campus

3966 Second Avenue
Tel: 250-847-4461
Web: www.coastmountaincollege.ca

- ▶ Accredited post-secondary institution
- ▶ Offering in person or online programs
- ▶ Trades foundation & apprenticeship programs





PLACES OF WORSHIP

Anglican Church of St. James

1636 Princess Street
Tel: 250-847-9881

Bethel Reformed Church

3115 Gould Place
Tel: 250-847-5100
Web: www.bethelsmithers.ca

Faith Alive Christian Fellowship

3771 Broadway Avenue
Tel: 250-847-3864
Web: www.faithalivechristianfellowship.com

Kingdom Hall of Jehovah's Witnesses

4450 Highway 16
Tel: 250-876-0414
Web: www.jw.org/en

Main Street Christian Fellowship

1065 Main Street (Salvation Army)
Tel: 250-847-1501

Mountain View Assembly (Pentecostal)

2701 Viewmount Road
Tel: 250-847-2466
Web: www.mvachurch.com

Smithers Fellowship Baptist Church

3919 7th Avenue
Tel: 250-847-3725
Web: www.smithersbaptist.ca

Smithers Canadian Reformed Church

2788 Upper Viewmount Road
Tel: 250-847-3707
Web: www.smitherscanrc.org

Smithers Christian Reformed Church

4035 Walnut Drive
Tel: 250-847-2333
Web: www.smitherscsrc.com

Smithers Evangelical Free Church

1838 Main Street
Tel: 250-847-2929
Web: www.smithersefc.org

Smithers Seventh-Day Adventist Church

3696 4th Avenue
Tel: 250-847-5983
Web: www.smithersadventist.ca

Smithers United Church

1636 Princess Street
Tel: 250-847-3333
Web: www.united-church.ca

St. Joseph's Catholic Church

4023 1st Avenue
Tel: 250-847-2012
Web: www.stjosephsmithers.com

The Church of Jesus Christ of Latter-day Saints

3974 10th Avenue
Tel: 250-609-1894
Web: www.churchofjesuschrist.org



Photo: Camus Photography

REAL ESTATE

BUYING A HOME

If you want to buy a home, you may find it useful to call a local real estate agent. Your realtor will provide information on neighbourhoods and homes, negotiate the offer for you and guide you through the buying process.

Calderwood Realty
1177 Main Street
Tel: 250-847-9222
Web: www.calderwoodrealty.com

Re/Max Bulkley Valley
3568 Highway 16
Tel: 250-847-5999
Web: www.smithersbcremax.ca

Or visit: www.realtor.ca for a listing of all residential and commercial properties for sale.





PROPERTY TAXES

If you own a home, your property values are determined by BC Assessment, and the Town of Smithers determines the tax rate for the community. Your property value and tax rate combined determine taxes owing.

- ▶ Property tax notices are mailed in May each year, and payable by the first Monday in July (or the first Tuesday in July if the Monday falls on a statutory holiday)
- ▶ Town property tax is just one part of the tax bill as a large portion of the amount collected is on behalf of other taxing authorities, such as:
 - ▶ Regional District of Bulkley-Nechako for waste disposal, the BV Regional Pool and Recreation Centre, and other regional services;
 - ▶ North West Regional Hospital District;
 - ▶ BC School Tax;
 - ▶ BC Assessment.

Learn more about property taxes at www.smithers.ca.

RENTAL MARKET

There are several private property managers in Smithers who may list apartment and housing rentals on the following Smithers Facebook pages:

- ▶ **Smithers and Area Accommodations**
- ▶ **Smithers Accommodations**
- ▶ **Smithers Buy and Sell**

Not all rental properties are listed on the above Facebook pages. However, you may wish to consider adding your own post to these Facebook pages advising you are looking for a place to rent.

When you find a place to rent, you may have to complete an application and pay a security deposit, equal to one month of rent. The security deposit is money that protects both you and the owner or landlord. The deposit will be kept by the owner until you move out, and can be used by the owner to pay for any damages to the property at the time.

Ensure you pay your rent on time. If you and your landlord have disagreements, or you have questions about your rights and responsibilities as a renter, contact the Provincial Residential Tenancy Branch: www2.gov.bc.ca/gov/content/housing-tenancy/residential-tenancies/contact-the-residential-tenancy-branch

SENIOR SERVICES

SENIOR SUPPORTS & PROGRAMS

Better At Home Program

Operated by the Smithers Community Services Association
Old Train Station, 3815 Railway Avenue
Tel: 250-847-9515
Web: www.scsa.ca

The Better at Home Program helps seniors remain independent and stay connected within their communities. The Program uses a hybrid of paid workers and volunteers to provide simple, non-medical support services to seniors. Some services are free, others are provided on a sliding-scale fee, depending on the household income.

Services provided include:

- ▶ Friendly visiting
- ▶ Transportation for appointments (from Smithers only)
- ▶ Grocery shopping
- ▶ Light housekeeping
- ▶ Light yard work
- ▶ Minor home repairs
- ▶ Snow shovelling / Snow Angels
- ▶ Food delivery (warm meals in Smithers and frozen ones outside of Smithers)
- ▶ Shared gardens

This program needs volunteers to make it happen. If you would like to volunteer your services and help a senior, please reach out to the Better at Home Program.

Social Prescribing

Operated by the Smithers Community Services Association
Old Train Station, 3815 Railway Avenue
Tel: 250-847-9515
Web: www.scsa.ca

For people and seniors who feel isolated at home and whose health has been affected by this isolation. This program will assist the person in finding a healing connection with the community, providing directions and resources.

Geriatric Psychiatry Outreach

Northern Health
2nd Floor, 3793 Alfred Avenue
Tel: 250-847-6405

- ▶ Assessment & consultive services for adults 65 and over with onset of mental health issues
- ▶ Multiple health or mental health problems

Smithers Senior Citizens Association Branch # 21

4018 Mountainview Drive
Tel: 250-847-2724

- ▶ Social and recreational activities
- ▶ Fitness and health
- ▶ Programs and special events



SENIOR HOUSING

Bulkley Lodge

3668 Third Avenue

Tel: 250-876-4515

Web: www.northernhealth.ca

- ▶ Operated by Northern Health
- ▶ Long-term care home

Pioneer Place Senior Housing

3957 Pioneer Place

Tel: c/o 250-847-1567

- ▶ Independent senior living
- ▶ For seniors on fixed income

Silverking Court

4210 Astlais Place

Tel: 250-847-0000

Web: www.silverkingcourt.ca

- ▶ Operated by the Bulkley Valley Christian Seniors' Care Society
- ▶ Independent Christian seniors' living
- ▶ Social and recreational activities

The Meadows Assisted Living

1180 Alberta Street

Tel: 250-847-8884

Web: www.scsa.ca

- ▶ Operated by Smithers Community Services Association
- ▶ Affordable housing for seniors with disabilities
- ▶ Social and recreational activities



MEDICAL SERVICES

MEDICAL SERVICES PLAN OF BC (MSP)

Public health insurance is called the Medical Services Plan (MSP). MSP pays for medically required services of physicians and surgeons, and dental or oral surgery performed in a hospital. In Canada, public health insurance is available to eligible residents. All British Columbian (BC) residents must enrol in the MSP.

If you are new to Canada, apply for MSP as soon as you arrive. Your coverage may start three months after your arrival date. It is recommended you purchase private healthcare insurance while you wait.

In order to enrol in MSP, you must fall under one of these four summarized categories:

Resident: Lives in BC and is physically present in the province for at least 6 months of the calendar year.

Dependent: Include spouses, children and dependent post-secondary students of eligible residents.

First Nations Resident: Enrollment and administration of MSP is done through the First Nations Health Authority.

Temporary Resident: Holders of study and/or work permits or working permits on working holiday programs. Permits must be valid for a period of 6 or more months.

To obtain the MSP application forms or to apply online, visit: www2.gov.bc.ca/gov/content/health/health-drug-coverage/msp

REGISTER FOR A DOCTOR OR NURSE PRACTITIONER

Register as soon as possible to have a doctor or nurse practitioner assigned to your family, as there is a waiting list. Registration link:

www.healthlinkbc.ca/health-connect-registry

Registration takes less than 5 minutes. To register, please provide your:

- ▶ **Personal Health Number (PHN), found on your BC Services Card or BC Drivers License**
- ▶ **Home address**
- ▶ **An email address and phone number**

Until you have been assigned a family doctor or nurse practitioner, here are some additional resources for non-urgent care needs:

- ▶ Visit the Bulkley Valley Hospital Emergency Room.
- ▶ Call the Northern Health Virtual Primary & Community Care Clinic at 1-844-645-7811 (open daily from 10:00 am to 10:00 pm) to speak to a family doctor or nurse practitioner either virtually or by phone.

- ▶ The First Nations Virtual Doctor of the Day program enables Indigenous people and their family members living in BC with limited or no access to their own doctors to make virtual appointments, by calling 1-855-344-3800 (open seven days per week from 8:30 am to 4:30 pm).
- ▶ Book an appointment here: www.bookapharmacist.gov.bc.ca/minorail/s/ to see a pharmacist for minor ailments and prescription contraceptives.
- ▶ HealthLink BC offers non-emergency health information from nurses, dietitians and pharmacists 24/7. Call 8-1-1 or visit: www.healthlinkbc.ca. For deaf and hearing-impaired assistance (TTY), call 7-1-1.



HOSPITAL

Bulkley Valley District Hospital

3950 8th Avenue

Tel: 250-847-2611 - General

Web: www.northernhealth.ca

The Bulkley Valley District Hospital is an 24-bed acute care facility, which integrates home and community care into one facility.

Services include:

- ▶ Emergency/outpatient
- ▶ Medical
- ▶ Surgical
- ▶ Maternity
- ▶ Palliative Care
- ▶ Psychiatric observation unit
- ▶ Laboratory
- ▶ Radiology
- ▶ Medical imaging
- ▶ Pediatrics services
- ▶ Community Cancer Clinic

DENTISTS

Driftwood Dental

1283 Main Street

Tel: 250-847-2722

Web: www.smilesmithers.ca

Tyhee Dental

3848 Third Avenue

Tel: 250-847-4577

Web: www.tyheedental.ca

OPTOMETRY

FYidoctors

3767 Third Avenue

Tel: 250-847-3611

Web: www.fyidoctors.com

Tyhee Optometry

3911 Alfred Avenue

Tel: 250-277-6881

Web: www.tyheeoptyometry.com

VISIT THE FOLLOWING LINKS TO FIND A REGISTERED PRACTITIONER IN SMITHERS:

Acupuncturist:

www.atcma.org/practitioners/

Chiropractor:

www.chiropractic.ca/find-a-chiro/british-columbia/

Physiotherapist:

www.bcphysio.org/find-a-physio-clinic/

Massage Therapist:

www.rmtbc.ca/



PHARMACIES

Bulkley Valley District Hospital Pharmacy

3950 8th Avenue
250-847-6222

Pharmasave – 4th Avenue

3752 4th Avenue
Tel: 250-847-4474
Web: www.pharmasave.com

Pharmasave - Main Street

1211 Main Street
Tel: 250-847-8750
Web: www.pharmasave.com

Safeway Pharmacy

3664 Highway 16
Tel: 250-847-4744

Shoppers Drug Mart

1235 Main Street
Tel: 250-847-2288
Web: www.shoppersdrugmart.ca

PREGNANCY OUTREACH PROGRAM

Operated by Northern Society for Domestic Peace

3772-C 1st Avenue
Tel: 250-847-9477

Pregnancy Outreach provides education and support to women, families, adoptive and foster parents during pregnancy, birth, and postpartum up to one year.

Their team includes support workers, a nutritionist, and a Registered Nurse.

Programs include:

- ▶ Weekly drop-in groups
- ▶ Cooking skills
- ▶ One-on-one support
- ▶ Resources: educational material, prenatal vitamins, maternity & baby clothing, etc.
- ▶ Peer support
- ▶ Referrals

SUPPORT SERVICES

Adult Mental Health & Addictions

3793 Alfred Avenue, 2nd Floor
Tel: 250-847-6405

Alcohol & Drug Information & Referral Services (BC Wide)

Tel: 800-663-1441

Alcohol & Substance Help (Alcoholics Anonymous)

Tel: 1-877-644-2266

BC 211.CA

BC211 is a free and confidential service that connects people to helpful and vital resources, including:

- ▶ Basic needs like food and shelter
- ▶ Mental health and addictions support
- ▶ Legal and financial assistance
- ▶ Support for seniors, and more

Web: bc.211.ca

Bulkley Valley Hospice Society

Tel: 250-877-7451

- ▶ Hospice/palliative program
- ▶ Bereavement support program
- ▶ Equipment loans

First Nations Supports

Dze L K'ant Friendship Centre Society

1188 Main Street

Tel: 250-847-5211

Web: www.dzelkant.com

Mental Health Family Resource Centre

(BC Schizophrenia Society)

3862-B Broadway Avenue

Tel: 250-847-9779 / 888-888-0029

- ▶ Support for individuals who support someone who may have or has been diagnosed with a mental illness
- ▶ Education for family members and friends

Northern Society for Domestic Peace

3772 1st Avenue

Tel: 250-847-9000

Web: www.domesticpeace.ca

- ▶ Crisis support
- ▶ Counselling
- ▶ Violence prevention (domestic violence, child abuse, sexual violence)

Smithers Child & Youth Mental Health & Ministry of Children & Family Development Child & Family Services Office

3793 Alfred Avenue, # 200

Tel: 250-847-7727

- ▶ Child protection & guardianship
- ▶ Child / youth mental health & special needs

Smithers Healthy Living Centre

Services provided by Northern Health

1070 Main Street

Tel: 250-847-6234

- ▶ Home health services (incl. in-home nursing, occupational therapy)
- ▶ Assisted living
- ▶ End-of-Life / Hospice Palliative Care

Smithers Public Health

3793 Alfred Avenue

Tel: 250-847-6400

- ▶ BC Early Hearing Program
- ▶ Flu shots and Immunizations
- ▶ Speech and language
- ▶ Tobacco reduction

Turning Points NW Centre

3862B Broadway Avenue

Tel: 250-847-9779

- ▶ SMART Recovery program for drug & alcohol addiction
- ▶ Age group 19+
- ▶ No referral needed to attend

Smithers Community Directory

Maintained by the Bulkley Valley Social Planning Society

Web: www.smithersdirectory.com

- ▶ Service provider contact information
- ▶ Social services available in Smithers



DRIVING IN SMITHERS

There are different classes of driver's licenses depending on the type of vehicle and/or purpose for driving. If you want to drive a taxi, passenger van, or emergency vehicle for a job you will require a different class of license than you will need for just driving a personal vehicle.

Newcomers have up to 90 days to exchange their driver's license for a British Columbia license.

For additional information, visit:
www.icbc.com/driver-licensing/moving-bc



To apply or change your driver's license, visit:
Service BC Centre Smithers
1020 Murray Street
Tel: 250-847-7207

BC VEHICLE REGISTRATION

Before you can get licence plates and insurance for a vehicle in BC, the vehicle must be registered with ICBC (Insurance Company of British Columbia). Registering serves as the official record of your vehicle. It also identifies you as its owner. Newcomers have up to 30 days to insure and licence your vehicle from another province.

You will need to re-register your vehicle if:

- ▶ you buy a vehicle that's already registered to another person in BC
- ▶ you are bringing a vehicle to BC from another province or territory
- ▶ you are bringing a vehicle to BC from outside of Canada

For additional information, visit:
www.icbc.com/vehicle-registration/buy-vehicle/registering-a-vehicle-in-B-C



Photo: Camus Photography

ICBC BROKERS AND INSURANCE COMPANIES IN SMITHERS:

Bulkley Valley Insurance Services Ltd.

1139 Main Street
Tel: 250-847-2405
Web: www.bvis.ca

Western Financial Group Inc.

3895 First Avenue
Tel: 250-847-4233
Web: www.westernfinancialgroup.ca

WINTER DRIVING

Winter tires (or chains) are required to travel outside of Smithers on Highway 16 from October 1 to April 30. Routes are marked with regulatory signs posted on highways throughout the province. These signs are enforced by the RCMP, Ministry of Transportation and Infrastructure, or other enforcement officials. Motorists who are not compliant may be turned away or fined.

However, it is recommended to use winter (Mud & Snow – M&S) studded tires, especially if you are not used to driving in snow and icy conditions. For more information on winter driving tips visit: www.shiftintowinter.ca

SNOW REMOVAL

The Town of Smithers is responsible for keeping the roads clear of snow and adding sand to improve traction, when required. Priority is given to roads of high traffic volume, bus and school routes and emergency services. Snow plowing operations will commence in priority order upon a snow accumulation of 7.6 cm (3"). Pedestrian sidewalks are also cleared frequently. If you have any questions or concerns, please contact the Town of Smithers at 250-847-1649 during working hours (7:30 am to 3:30 pm). After a snowfall, crews are often hampered by cars

parked on streets, which blocks access for snow clearing equipment. This creates time delays and can be hazardous. Residents are required to keep the roadways clear of parked vehicles to allow the snow clearing crews to do their work safely and efficiently. Please follow the signage posted for your road, denoting times vehicles can not park within the roadway.

Please avoid shovelling the snow from your driveway onto the sidewalk or road as this affects the snow clearing.

The Ministry of Transportation and Industry's contractor, Dawson Road Maintenance, clears snow on Highway 16, as well as roads outside of the Town boundary. If you have any questions or concerns, please contact Dawson Road Maintenance at 1-800-842-4122.

OFF-ROAD VEHICLES (ORV)

Register all ORVs (golf carts, snow vehicles, snowmobiles, all-terrain vehicles (ATV), dirt bikes) or complete transfer of ownership at an ICBC broker.

ORV registration with number plate display is mandatory on Crown land, including resource roads. An off-road vehicle is designed for off-highway use and does not meet safety standards for on-highway use. In the event that you want to operate your off-road vehicle on a highway, you will need to register, get a plate, licence and insurance. For more information visit: www.icbc.com/vehicle-registration/specialty-vehicles/Pages/Off-road-vehicles.aspx

PUBLIC TRANSPORTATION

Smithers is accessible by air, rail and road. Highway 16 (Yellowhead Highway) runs through Smithers. The highway is well maintained and "all-weather", permitting efficient travel and easy access by vehicle.

AIRPORT

Smithers Regional Airport (YYD)

The Smithers Regional Airport, located 5 km from downtown Smithers, services both charter flights, commercial passenger and cargo service. The Airport is part of a regional air system that links domestic and international services.

6421 Airport Road, off Highway 16

Web: www.smithers.ca/airport

BUS SERVICE

Smithers & District Transit

The Smithers & District Transit System is managed by Smithers Community Services Association

Tel: 250-847-4993 – Transit Info – On Request

Tel: 250-847-9515 – Office

Web: www.bctransit.com/smithers

- ▶ Serves the communities of Smithers, Telkwa and portions of the Regional District of Bulkley-Nechako.
- ▶ Buses are accessible. Low-floor buses have no entry steps and are equipped with a ramp.
- ▶ Buses are equipped with a bicycle rack that carries two bicycles at a time.
- ▶ Handy Dart provides door-to-door transit for people with disabilities. Call the Transit Info to request this service as and when required.

BC Bus North

BC Bus North is your intercity bus service between Prince Rupert, Prince George, Fort St John, Fort Nelson, Valemount, and many communities in between.

Tel: 1-844-564-7494

Web: www.bcbus.ca

- ▶ Four major routes operating 1 – 2 times per week.

MEDICAL TRANSPORTATION

Hope Air

Hope Air provide air travel assistance to rural patients facing serious health issues who need to access medical appointments or treatment.

Web: www.hopeair.ca

Northern Health Connections

Northern Health Connections is a travel service program for patients needing to travel for out-of-town health care appointments in Northern BC, that are not available in or near their home community or location.

Tel: 1-888-647-4997

Web: www.nhconnections.ca

RAIL

VIA Rail Canada

Smithers is located on the CN Rail line, offering passenger service by VIA Rail. VIA Rail provides regional passenger service between Jasper, Alberta, to Prince Rupert.

VIA Rail Station: 3815 Railway Avenue

Tel: 1-888-VIA-RAIL (1-888-842-7245)

Web: www.viarail.ca/en

TAXI SERVICES

There are taxi service companies in Smithers. For up to date information and contact details on the taxi service operators, please visit:

www.tourismsmithers.com/plan-your-visit/getting-around/





WASTE MANAGEMENT & RECYCLING

RECYCLING & GARBAGE

Garbage & Recycling Collection

The Town of Smithers offers bi-weekly garbage collection, alternating with recycling collection, within the Town's boundary. To ensure your garbage and recycling is collected, please place your cart at the curb prior to 8:00 am on the day of your collection. Place carts at the curb with the handle facing the street, away from obstacles such as trees and vehicles. Only the mandated carts will be collected: green carts are for garbage, and blue carts are for recycling.

For more information on garbage, recycling and yard waste collections, please visit:
www.smithers.ca/recycling-garbage-yard-waste

Bulkley Valley Bottle Depot / Recycle BC Depot

3446 19th Avenue
Tel: 250-643-0552
www.return-it.ca

- ▶ The Bottle Depot provides cash refunds for empty bottles and cans
- ▶ Drop-off your end-of-life electronics such as small appliances, drills, computer equipment, TV's, etc.
- ▶ Accepts ink cartridges
- ▶ Accepts household and automotive batteries

Smithers-Telkwa Transfer Station

Operated by the Regional District of Bulkley-Nechako
6150 Donaldson Road
(9 km southeast of Smithers, off Highway 16)
Tel: 1-800-320-3339
Web: www.rdbn.bc.ca

The Smithers-Telkwa Transfer Station accepts the following items:

- ▶ Yard waste
- ▶ Grass clippings / leaves for composting
- ▶ Large appliance disposal (fridge, ovens, etc.)
- ▶ Paint & solvents
- ▶ Propane tanks (all sizes)
- ▶ Windows
- ▶ Metal scrap (steel and auto hulk)
- ▶ Recycling station for residential cardboard, plastics & plastic packaging, glass jars/bottles, foam packaging, household batteries.

Visit www.recyclebc.ca for accepted materials.



OTHER DISPOSAL OPTIONS

USED MOTOR OIL & ANTI-FREEZE

Canadian Tire

3221 Highway 16
Tel: 250-847-3117

Glacier Toyota

3187 Tatlow Road
Tel: 250-847-9302

USED TIRES

Kal Tire

4320 Highway 16
Tel: 250-847-2665

OK Tire

3911 Highway 16
Tel: 250-847-4478

Tatlow Tire 2024

3440 19th Avenue
Tel: 250-847-3286

LIGHT BULBS & FLUORESCENT TUBES

Smithers Home Hardware

3739 3rd Avenue
Tel: 250-847-2052





WORKING IN SMITHERS

SOCIAL INSURANCE NUMBER

A Social Insurance Number (SIN) is a nine-digit number that you need to work in Canada or to have access to government programs and benefits. SIN is a Canadian government registration and identification number. You must provide your SIN to your employer. To apply for your SIN, please visit:

Service Canada Centre
1020 Murray Street
Tel: 1-800-622-6232

EMPLOYMENT SERVICES

Work BC Employment Services Centre
Operated by Kopar Administration Ltd.
3851 First Avenue
Tel: 877-564-3545
Web: www.workbccentre-smithers.ca

- ▶ Provides supports to help find employment
- ▶ Employment coaching (including assistance with creating a resume)
- ▶ Visit their website to see the list of jobs available in Smithers

ENTREPRENEURSHIP

If you are interested in starting your own business, connect with one of these organizations:

Town of Smithers

Provides resources for new business start-up, relocation or site selection. Processes business licenses.
1027 Aldous Street
Tel: 250-847-1600
www.smithers.ca

Smithers District Chamber of Commerce

Provides resources, visibility and connections to shape a business-friendly environment.
#200 - 3848 Third Avenue
Tel: 250-847-5072
www.smitherschamber.com

Community Futures-Nadina

Provides business and succession planning advice, small business loans, business workshops, and more.
3848 Third Avenue
Tel: 250-847-1389
www.cfnadina.ca

PET SERVICES

DOG LICENSES

All dogs over 4 months of age in the Town of Smithers are required to be licensed. Dog licenses can be purchased at the Town of Smithers municipal office (1027 Aldous Street) and expire on December 31st of each year. Dog owners are responsible for complying with the Town of Smithers Bylaw for Animal Control and Licencing, which includes the following regulations:

- ▶ Provide basic food, water, shelter, sanitation and health
- ▶ Proper care of aggressive or dangerous dogs
- ▶ Leashing when in public and maintaining control of the dog at all times
- ▶ Cleaning up after the dog

General regulations when walking your dog:

- ▶ Keep your dogs on leash at all times, other than in designated off-leash areas
- ▶ Be sure that your dogs are in your control in off-leash areas
- ▶ Be considerate of those pets and people who do not feel comfortable with your dogs running up to them (friendly or not)
- ▶ The Fall Fair Grounds is not a permitted off-leash area

If you find a dog without its owner, contact the Town of Smithers at 250-847-1600 to speak to the Community Safety Officer. If a dog is not picked up by the owner, the dog will be taken to the Northwest Animal Shelter for safe-keeping.

OFF-LEASH DOG PARK

Smithers Bark-Park

Heritage Park, corner Manitoba and 3rd Avenue. The fenced dog park allows owners and their dogs to spend time together and offers your dog(s) a space to play and companionship with others. Please clean up after your dog.

NORTHWEST ANIMAL SHELTER

The Northwest Animal Shelter is a registered charity dedicated to improving the welfare of companion animals, serving the area from Houston to Kitwanga. If you are interested in adopting a dog or cat, please complete an application on their website. Grieder Road (between Smithers & Telkwa)
Web: www.nwas.ca

VETERINARY SERVICES

Babine Animal Hospital

4124 Railway Avenue
Tel: 250- 847-8887
www.babineanimalhospital.ca

Vet to Pet Mobile Services

106-1283 Main Street
Tel: 778-210-1883
www.vettopetmobile.com

PET FOOD & SUPPLIES

Total Pet

1323 Main Street
Tel: 250-847-0267
<https://store.petvalu.ca/location/7134/>

Smithers Feed Store

3242 Highway 16
Tel: 250-847-9810
www.smithersfeedstore.com





VOLUNTEERING

Volunteering is part of daily life for many Smithereens. Volunteering is an excellent way to learn about Smithers, meet other people and get involved in the community. Smithereens give freely of their time as unpaid volunteers on boards, committees, sports activities, and for special events. There are so many options to volunteer in Smithers; to name a few options:

- ▶ Become a firefighter for Smithers Fire Rescue
- ▶ Join Bulkley Emergency Support Services (ESS)
- ▶ Help in the backcountry with Smithers Ski Patrol or Bulkley Valley Search and Rescue
- ▶ Assist seniors in the community by volunteering for the Better at Home Program through Smithers Community Services Association
- ▶ Help with sorting and delivering Christmas Hampers during the holiday season through Smithers Community Services Association
- ▶ Help uplift people in need by volunteering at the Bulkley Valley Salvation Army
- ▶ Coach a sports teams
- ▶ Help a child, youth, or adult who has challenges in literacy through the Community Learning Program at Smithers Community Services Association
- ▶ Visit www.scsa.ca/get-involved/volunteer/volunteer-smithers for additional options





COMMUNITY EVENTS CALENDAR WEBSITE:

www.smithersevents.com

Smithers has a community events website, which is great for looking up various local events taking place. As an option, you can sign up for the Smithers events monthly newsletter, ensuring you are kept informed about events happening in Smithers, Telkwa and the Bulkley Valley.

If you are hosting a community event, please post your event for free by emailing: events@smithersevents.com.

Please note that the website is not intended for events primarily promoting a business or service.