

## COVID-19 Safety Plan

### Riverside Municipal Campground & RV Park

#### The Town of Smithers

April 14<sup>th</sup>, 2021

#### Introduction

This document provides interim guidance for preventing the transmission of COVID-19 to Riverside Municipal Campground & RV Park contract workers, employees, and guests.

To limit the spread of COVID-19, the Provincial Health Officer has issued Orders that impact the hospitality industry. These Orders outline conditions and provide specific direction regarding the services provided at Riverside Municipal Campground & RV Park. This document will outline new measures put into place across all departments and will be revised as needed based on provincial and district direction.

This document applies to all contract workers, employees, and guests.

#### General Information

*At all times you must maintain a physical distance of two meters from anyone outside your party including guests and employees.*

COVID-19 is spread through liquid droplets when a person infected with COVID-19 coughs or sneezes. The virus in these droplets can enter through the eyes, nose, or mouth of another person if they are in close contact with the person who coughed or sneezed.

The symptoms of COVID-19 are like other respiratory illnesses, including the flu and the common cold. These symptoms include cough, sneezing, fever, sore throat, and difficulty breathing. People infected with COVID-19 may experience little or no symptoms, with illness ranging from mild to severe.

People who are contacts of a confirmed COVID-19 case, meaning they have been or could have been exposed to the virus, but do not have symptoms, are required to self-isolate. Self-isolation means staying home and avoiding situations where you could come in contact with others. Isolated individuals may NOT use any common areas.

You must stay at home and self-quarantine for 14 days if you are sick to avoid spreading illness to others.

Practice diligent hand hygiene at all times by washing with soap and water for at least 20 seconds.

Practice cough etiquette by coughing into your elbow or covering your mouth and nose with a disposable tissue when you sneeze. Immediately dispose of used tissues and wash your hands.

Do not touch your eyes, nose or mouth with unwashed hands. Do not share food, drinks, utensils, cigarettes, vaping devices, joints or bongs.

We are open to British Columbia residents and self-contained units only for the 2021 camping season, unless restrictions ease. A Self-Contained Unit meets the requirements for the holding capacity of fresh,

grey, and black water, as well as storage capacity for garbage waste. A self-contained unit is equipped with a toilet, shower, and a power source.

We cannot support a fully contactless check in and check out at the moment. Reservations can be booked online or by phone. If you haven't booked a reservation within 3 days of your planned stay, then you are to drive to the Campground and respect wearing a mask and the two-meter social distancing guidelines.

The playground area will not be sanitized regularly, and the use of this equipment is "at your own risk" for all campers.

Additional signage regarding physical distancing, hand washing etc. has been posted throughout the campground in multiple key locations to maximize visibility for guests on site.

All guests will receive a Guest COVID-19 Code of Conduct document for them to adhere to while on our property. Keeping in mind we cannot police all guests; we must do our best to remain kind and supportive if we do need to remind guests of appropriate conduct during this time.

Mask-wearing is mandatory for all employees and guests when two meters cannot be maintained.

#### Guest COVID-19 Code of Conduct

*You and your party agree to obey this Code of Conduct while at Riverside Municipal Campground & RV Park.*

**GROUPS:** Each group in an RV site, must be from one household unit. Additionally, each household group must maintain 2 meters social distancing from other household groups. No gatherings of more than six people in a unit are allowed at any time.

**HOUSEHOLD:** Households are defined as those people that live in one home and have maintained social distancing during the COVID-19 outbreak.

**HAND WASHING:** Wash your hands for at least 20 seconds in warm water and soap every time you enter and exit your unit.

**SOCIAL DISTANCING:** You and your party must always maintain 2 meters of separation from anyone else at Riverside Municipal Campground & RV Park, while on the trails and while in town.

**BE KIND AND SUPPORTIVE:** Be kind and supportive, remember we are all in this together!

**SELF-ISOLATION:** There may be people at the Riverside Municipal Campground & RV Park that are self-isolating. It is imperative that they not come into contact with anyone at the campground. These guests will display a sign on their unit supplied by the Campground indicating they are self-isolating.

**QUARANTINE:** There may be some guests that are required to self-quarantine for 14 days pursuant to the Quarantine Act. These guests will display a sign on their unit indicating they are in quarantine and must not come into contact with anyone at the campground.

**PARENTAL SUPERVISION OF CHILDREN:** Parents must ensure that their children always maintain 2 metres of separation from other children/people from other parties during your stay.

VISITORS: no visitors are allowed in any units on the property of Riverside Municipal Campground & RV Park. Each group in an RV site must be from one household unit.

RETURNING FROM OUTINGS: If you leave the property for any reason, everyone in the group must wash their hands with warm water and soap (or disinfectant) for at least 20 seconds. Please consider washing your grocery and beverage packaging followed by 20 seconds of hand washing.

WOOD PURCHASES: Please feel free to text us with wood purchases. We will add it to your bill - 210-778-0832

IRREGULARITIES: If you come across someone not maintaining the 2-metre (6 feet) social distancing requirement, please remember that they may be in one Household group. If someone infringes on your 2-metre (6 feet) distance, kindly remind them of the 2-metre (6 feet) rule. Please de-escalate any confrontational situations and if needed report the situation to the Town of Smithers office, email or phone.

### Safety Measures for Employees

General guidelines that pertain to all staff are as follows:

Masks are mandatory.

Any tools or equipment used must be fully sanitized prior to returning to their storage spot.

#### **Shared Facilities:**

At this time, our shared facilities are closed.

#### **Outhouses:**

Prior to entering the outhouse, staff must put on the appropriate PPE (mask, gloves, safety glasses).

Toilets and all high touch areas will be cleaned with cleaning spray and toilet paper restocked.

Change all garbage and recycling.

Stock sanitizer dispensers.

#### **Cookhouse:**

Our cookhouse will remain closed for the 2021 season.

#### **Playground:**

The playground area is open but will not be sanitized/cleaned by staff regularly. Use of this equipment will be at the camper's own risk.

**Camp Site Sweeps:**

Ensure cart has been fully stocked with a rake, shovel, garbage tongs, a 5-gallon pail, cleaner solution and, rags, extra disposable gloves, masks.

All campsites that are checking out must be vacated by 11 a.m. and prepared for arriving guests by 12 p.m., this is the check-in time for the RV Park.

Use the appropriate PPE (mask, gloves) before you enter a site.

When a site is vacant and ready to be cleaned start by using cleaning spray and a clean dry rag to wipe down the power pedestal and water faucet.

Using garbage tongs and pail, pick up anything that has been left behind or in the firepit. Check the entire site and in the bushes/tree line.

Check the picnic table is solid and use the cleaning spray and clean dry rags to wipe it down including the bench seats.

Check there is a grate for the firepit. If the fire is out and cooled down, remove all burnt wood and garbage. If the fire is cooling off or burning, douse it with water from the pedestal and make a note to come back and shovel it out. Remove any remaining firewood and take it to the wood pile.

Rake the site from front to back or side to side, taking care not to rake away all of the gravel.

Dispose of garbage and recycling, clean cart, restock cart, and wash hands thoroughly.